



THE
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SafeNet Authentication Service Cisco AnyConnect Agent

CUSTOMER RELEASE NOTES

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Product Description

Cisco AnyConnect Secure Mobility provides a comprehensive, highly secure enterprise mobility solution.

Cisco ASA (Adaptive Security Appliance) user authentication requires that a user provide a correct user name and password to log on successfully. The SafeNet Authentication Service Cisco AnyConnect Agent enables users to use this logon mechanism with strong authentication by adding a requirement to provide a one-time password (OTP) generated by a SafeNet Authentication Service token.

Resolved Issues

Issue	Synopsis
SAS-2891	The System Task tray icon is now working correctly.
SAS-3678	The SAS Cisco AnyConnect Agent installer now installs correctly.
SAS-3752	An error in Cisco AnyConnect side-by-side installation was resolved
SAS-4121	The correct name is now displayed in Windows Programs and Features.

Compatibility

SafeNet Authentication Service

- **SafeNet Authentication Service (SAS)**—A cloud service of SafeNet, Inc.
- **SafeNet Authentication Service – Service Provider Edition (SAS-SPE)**—The software used to build a SafeNet authentication service.
- **SafeNet Authentication Service – Private Cloud Edition (SAS-PCE)**—A term used to describe the implementation of SAS-SPE on-premises.

Cisco

- Cisco ASA 5500 series
- ASA 8.3
- ADSM 6.3 (1)
- Cisco AnyConnect Client
 - 2.4
 - 2.5
 - 3.0
 - 3.1
 - 3.1.04063
 - 3.1.04072

Supported Platforms

- Windows 7 (32-bit, 64-bit)

Product Documentation

The following product documentation is associated with this release:

- Cisco AnyConnect Agent Configuration Guide

We have attempted to make these documents complete, accurate, and useful, but we cannot guarantee them to be perfect. When we discover errors or omissions, or they are brought to our attention, we endeavor to correct them in succeeding releases of the product.

Support Contacts

If you encounter a problem while installing, registering, or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or SafeNet Customer Support. SafeNet Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between SafeNet and your organization. Consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

Contact Method	Contact Information	
Address	SafeNet, Inc. 4690 Millennium Drive Belcamp, Maryland 21017 USA	
Phone	United States	1-800-545-6608
	International	1-410-931-7520
Technical Support Customer Portal	https://serviceportal.safenet-inc.com Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the SafeNet Knowledge Base.	