



SafeNet Authentication Service Oracle Access Manager Agent

CUSTOMER RELEASE NOTES

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Product Description

Organizations using Oracle Access Manager (OAM) to protect their resources can now implement SafeNet Authentication Service solution for powerful, two-factor authentication.

Oracle Access Manager provides APIs that allow software developers to write custom programs or components that integrate closely with Oracle Access Manager. These modules may represent anything from custom extensions of base Oracle Access Manager functionality to significant applications that are outside of Oracle Access Manager, but need to interact with Oracle Access Manager for identity or access control functions.

Resolved Issue

| Issue | Synopsis |
|----------|--|
| SAS-3038 | User credentials were not sent to OAM. |

Compatibility

SafeNet Authentication Service

- SafeNet Authentication Service PCE/SPE
- SafeNet Authentication Service Cloud

Supported Platforms

- Red Hat 5.7 (64-bit) (Oracle Linux Server 5.7 64-bit)

Oracle

- Oracle Access Manager 11.1.1.5.0
- Oracle Web Logic Server 10.3.5.0

Additional Software Components

- Java Runtime (JRE)

Product Documentation

The following product documentation is associated with this release:

- Oracle Access Manager Agent Configuration Guide

We have attempted to make these documents complete, accurate, and useful, but we cannot guarantee them to be perfect. When we discover errors or omissions, or they are brought to our attention, we endeavor to correct them in succeeding releases of the product.

Support Contacts

If you encounter a problem while installing, registering or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or SafeNet Customer Support. SafeNet Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between SafeNet and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

| Contact Method | Contact Information | |
|-----------------------------------|---|----------------|
| Address | SafeNet, Inc. 4690 Millennium Drive Belcamp, Maryland 21017 USA | |
| Phone | United States | 1-800-545-6608 |
| | International | 1-410-931-7520 |
| Email | support@safenet-inc.com | |
| Technical Support Customer Portal | https://serviceportal.safenet-inc.com Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the SafeNet Knowledge Base. | |