



# SAS Windows Logon Agent

## CUSTOMER RELEASE NOTES

**Version and Build:** 1.10.0313  
**Issue Date:** 29-May-2014  
**Document Part Number:** 007-012564-001, Revision B

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## Product Description

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The SafeNet Authentication Service Microsoft® Windows® Logon Agent is a two-factor authentication solution designed to help Microsoft enterprise customers ensure that valuable resources are accessible only by authorized users. It delivers a simplified and consistent user login experience, virtually eliminates support calls related to password management, and helps organizations comply with regulatory requirements.

The use of two-factor authentication instead of just traditional static passwords for access to network resources in a Windows environment is a necessary and critical step for information security.

## New Features and Enhancements

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### Enhanced Logon Mode

An enhanced logon mode is now supported, improving the user experience by reducing the number of steps when logging on with GridSure and Windows Logon.

### RDP Connection without OTP

SAS Windows Logon Agent can be configured to allow administrators to run a Remote Desktop session without entering a one-time password (OTP).

## Resolved Issues

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Issue	Synopsis
SAS-3789	SAS Window Logon Agent now works seamlessly with nested AD groups.
SAS-3788	SAS Window Logon Agent now shows the correct IP and Hostname information.
SAS-3729	When installing SAS Window Logon Agent on Windows 2012 without the required .net 2.3/3.5 installed, the agent no longer gives the impression of having been installed correctly.
SAS-3621	SAS Window Logon Agent silent installation now works as expected.

## Compatibility

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### SafeNet Authentication Service

- SafeNet Authentication Service PCE/SPE 3.3
- SafeNet Authentication Service Cloud

### Operating Systems

- Windows XP (32-bit, 64-bit)
- Windows 2003 (32-bit, 64-bit)
- Windows Terminal Server 2003 (32-bit, 64-bit)
- Windows Server 2008 SP2 (64-bit)
- Windows Server 2008 R2 (64-bit)
- Windows Terminal Server 2008 SP2 (64-bit)
- Windows Terminal Server 2008 R2 (64-bit)
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 7 (32-bit, 64-bit)
- Windows 8 (32-bit, 64-bit)
- Windows 8.1 (32-bit, 64-bit)

## Product Documentation

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The following documentation is associated with this release:

- SafeNet Authentication Service Windows Logon Agent Configuration Guide

We have attempted to make these documents complete, accurate, and useful, but we cannot guarantee them to be perfect. When we discover errors or omissions, or they are brought to our attention, we endeavor to correct them in succeeding releases of the product.

## Support Contacts

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If you encounter a problem while installing, registering, or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or SafeNet Customer Support. SafeNet Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between SafeNet and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

Contact Method	Contact Information	
<b>Address</b>	SafeNet, Inc. 4690 Millennium Drive Belcamp, Maryland 21017 USA	
<b>Phone</b>	United States	1-800-545-6608
	International	1-410-931-7520
<b>Technical Support Customer Portal</b>	<a href="https://serviceportal.safenet-inc.com">https://serviceportal.safenet-inc.com</a> Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the SafeNet Knowledge Base.	